



Cook's Ferry Band

Nlaka'pamux Nation

P.O. Box 130 Spences Bridge B.C V0K-2L0

Phone: (250) 458-2224 Fax (250) 458-2312

Band.manager@cookserry.ca

August 24, 2015

Subject: Tracy A. Sparks, Detailed Inspections
8782 Badger Avenue
Kamloops BC V2C 0B2

To Whom It May Concern:

I am writing this letter of reference to anyone that may be considering the services of Detailed Inspections.

The Cook's Ferry Band decided that they wanted to improve the condition of all the houses on reserve and in order to do this Chief and Council felt that a detailed inspection of each house would give administration a good starting point.

When I was searching for companies to give me quotes, Tracy was friendly, professional and forthcoming with questions and information, so much more than other businesses.

During the course of our contract, which included full inspections of about 30 homes, Tracy was professional and friendly. We received so much positive feedback from our community members about how Tracy spent extra time explaining what she was doing and answering questions. Tracy and her assistant were reliable and consistently followed through on timelines while still being flexible about changes in community member's schedules.

The reports we received are excellent. The narrative is easy to read in language that is fact based yet not heavily technical allowing for your average homeowner to understand and included just the right amount of photos. All information was tabbed and cross referenced in binders. Printed reports were accompanied by a flashdrive. In addition we were supplied with a spreadsheet that was tabbed by trade so we could easily isolate all houses that needed electrical or plumbing etc.

Overall, I am happy to recommend Tracy Sparks to anyone that needs house inspections and is looking for someone that will leave them feeling like they definitely got their money's worth!

If you have any other questions please do not hesitate to contact me at kermac7@yahoo.ca or call me at 778-788-8082.

Sincerely

Kerrie MacLean
Cook's Ferry Band
Band Manager